

# Returns note Lagoen

My order number is # \_\_\_\_\_

I would like to return an item, because (a reason is not required):

**1. Change of mind**

I would like a refund.

**2. The product that I received was defective**

Please send me a replacement piece.

**3. I received an incorrect item**

Please send me the correct item which is: \_\_\_\_\_

**4. Dissatisfaction (the product did not turn out as expected)**

I would like a refund.

We would like to hear why you are dissatisfied, so we can improve our services to you. Is there any way we can improve to please you better?

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Shipping date of this return \_\_\_\_\_

My name is \_\_\_\_\_

My email is \_\_\_\_\_

My contact number is \_\_\_\_\_

**Returns Policy**

- All returns must be mailed back to us within 14 days from receipt;
- Product/s must be returned in its original condition (unused) with the packaging intact;
- Ship your return to: Lagoen, Pascalstraat 3, 3335 LS Zwijndrecht, The Netherlands.

Conditions of products (to be filled by Lagoen):  Approved  Disapproved